

Installation Guidelines



Toshiba's eConnect TouchFree app for Android and Apple users enables them to see and control their Toshiba MFP's front panel from their smartphone or tablet.

For best results, follow these Installation Guidelines.

Preconditions:

- Mobile device must be on the same network as the target MFP.
- VNC must be enabled on MFP for app to display. This can be done via TopAccess (see below).
- The VNC password for the MFP is required to use the app.
- The default password is 123456 (*admin might want to change the password*). This password can be changed via TopAccess (see below).
- The eConnect TouchFree app can read a QR Code affixed near the MFP containing the IP address of the MFP and VNC Password. It must be in the following format: IPADDRESS;PASSWORD. For example: **120.45.100.25;123456**

The screenshot shows the TopAccess web interface. At the top, there are tabs for Device, Job Status, Logs, Registration, Counter, User Management, and Administration. Below these are sub-tabs: Setup, Security, Maintenance, Registration, and AirPrint. The Setup sub-tab is active, showing links for General, Network, Copier, Save as file, Email, InternetFax, Printer/e-Filing, Printer, Print Service, ICC Profile, Print Data Converter, EWB, and ODC. A yellow arrow points from the Network link to the VNC Setting page. The VNC Setting page has 'Save' and 'Cancel' buttons at the top. Below are fields for 'Enable VNC Function' (set to 'Enable'), 'Old Password', 'New Password', 'Retype Password', and 'Enable SSL/TLS' (set to 'Disable').

Create QR Code from: <https://www.qr-code-generator.com/>

Enter your website, text or drop a file here
(Your QR Code will be generated automatically)

Step 1: Enter MFP IP ADDRESS;PASSWORD For example: 120.45.100.25;123456

Step 2: Download QR code. Print QR code and display QR code on MFP.
Avery offers labels ideal for printing QR codes and templates to simplify the task:
<https://www.avery.com/templates/22805>

The screenshot shows the QR code generator interface. It features a QR code, a 'SCAN ME' button, and a 'With Logo' option. Below the QR code are settings for 'FRAME', 'SHAPE & COLOR', and 'LOGO'. At the bottom, there are 'DOWNLOAD' and 'VECTOR' buttons. A yellow arrow points from the 'DOWNLOAD' button to the QR code.

User Notes:

1. Once connected to the MFP from the app, the user remains connected until the next user connects – forcing the end of the previous session
2. eConnect TouchFree once connected displays whatever is on the front panel
3. eConnect TouchFree can work with authentication and any 3rd party solutions that may be in use on the MFP
4. Only the current Toshiba e-BRIDGE models are supported (earlier models do not support physical buttons on MFP surrounding LCD front panel)
5. Viewing QR Code via smartphone camera or QR Code Reader (not eConnect TouchFree app) reveals MFP IP Address and VNC Password